

Shipping & Delivery Policy

Last Updated: June 2026

Digital Product Delivery

Lionel's Library primarily provides digital books, study materials, and downloadable Christian resources.

As our products are digital in nature, no physical shipping is required or provided.

Delivery of Digital Products

Upon successful payment confirmation through our secure payment provider, customers will receive access to their purchased digital product(s) via:

- An on-screen download link; and/or
- A download link sent to the email address provided during checkout.

In most cases, delivery is immediate. However, delivery may take up to 24 hours in exceptional circumstances due to payment verification, technical issues, or system maintenance.

Customer Responsibilities

Customers are responsible for ensuring that:

- The email address provided during checkout is accurate and accessible.
- They have suitable software and internet access required to download and view the purchased files.
- They retain a copy of their downloaded resources for future use.

Delivery Issues

If you do not receive access to your purchased product within 24 hours of payment, please contact us with your order details so that we can assist you.

Physical Products

At present, Lionel's Library does not offer physical shipping of books or other products. Should physical products become available in the future, this policy will be updated accordingly.

Contact Us

If you experience any difficulties accessing your purchased resources or have questions regarding delivery, please contact us through the contact page on this website.

We are committed to ensuring that every customer receives the products they have purchased as quickly and efficiently as possible.